



15

boostlingo

SUPPORTED LANGUAGE LIST

**BOOSTLINGO PROFESSIONAL
INTERPRETER NETWORK
FALL 2020**

ON DEMAND VRI 24/7 LANGUAGES

American Sign Language**

Albanian

**Arabic (includes all
dialects)**

Bosnian

Bulgarian

Burmese*

Cantonese Chinese*

Croatian

Farsi

French

Greek

Hindi

Italian

Korean*

Japanese

Macedonian

Mandarin Chinese

Nepali*

Polish

Portuguese

Russian

Romanian

Serbian

Spanish

Swahili*

Turkish

Vietnamese*

ON DEMAND VRI PILOT LANGUAGES

Pilot phase for the select VRI languages. Hold and connections times may vary

French Canadian

Gujarati

Haitian Creole

Hindi

Hmong

Hungarian

Kabuverdianu

Karen

Kinyarwanda

Khmer

Pashto

Punjabi

Rohingya

Rundi (Kirundi)

Tigrinya

PRE-SCHEDULED OPI/VRI NOT ENGLISH

French-Spanish

French-Arabic

French-Italian

French-Albanian

Spanish-Romanian

Spanish-Italian

Spanish-Portuguese

Italian-Romanian

**Supported 8am-8pm Monday- Friday (EST)*

***ASL rates will be \$1.90/min for any calls outside of 8am-8pm Monday - Friday (EST). Please inquire about ASL state-licensure Don't see the language you are looking for? Please provide us a suggestion here:info@boostlingo.com*

ON DEMAND LANGUAGES - OPI

Fully supported for OPI 24/7

Language Category A

Arabic

Cantonese Chinese

French

Italian

Korean

Mandarin Chinese

Russian

Somali

Spanish

Vietnamese

Language Category B

Afghan Farsi

Afghani (Dari)

Akan

Albanian

Amharic

Armenian

Assyrian

Badini

Bambara

Bosnian

Brazilian Portuguese

Bulgarian

Burmese

Cambodian

Canadian French

Cape Verdean

Chaldean

Chichewa

Chinese Hakka

Chinese Shanghaiese

Chinese Toisanese

Chiu-Chow

Chuukese

Croatian

Czech

Dari

European

Portuguese Ewe

Falam

Farsi

Filipino

French Canadian

Fukienese

(Chinese) Ga

German

Greek

Gujarati

Haitian Creole

Hausa

Hebrew

Hindi

Hmong

Hunan

Hungarian

Ibo

Igbo

Indonesian

Iranian Farsi

Japanese

Jola

Kabye

Kanjobal

Kannada

Karen

Karenni

Kaya

Khmer

Kibajuni

Kinyamulenge

Kinyarwanda

Kirundi

Kiswahili

Kunama

Kurdish

Kurmanji

(Kurdish) Lao

Laotian

Lingala

Continue next page ...

ON DEMAND LANGUAGES - OPI

Fully supported for OPI 24/7

| | | |
|--------------------|--------------------------|-----------------------------------|
| Lithuanian | Portuguese Creole | Tetum |
| Luganda | Punjabi | Thai |
| Luo | Quiche | Tibetan |
| Macedonian | Rohingya | Tigrinya |
| Malaysian | Romanian | Tongan |
| Malinke | Samoan | Trique |
| Marshallese | Serbian | Turkish |
| Maay Maay | Serbo-croatian | Twi |
| Mien | Shanghaiese | Ukrainian |
| Mizo | Shona | Urdu |
| Moldovan | Sinhalese | Uzbek |
| Mongolian | Slovak | Wolof |
| Neapolitan | Soninke | Yoruba |
| Nepali | Sorani | Zomi |
| Nigerian | Sri Lankan Tamil | Zyphe Chinn (Zophei Chinn) |
| Pidgin | Sudanese | Tagalog |
| Oromo | Swahili | Tajik |
| Pahari | Sylheti | |
| Pashto | Tamil | |
| Persian | Telugu | |
| Polish | Teochew | |
| Portuguese | | |

Continue next page ...

ON DEMAND LANGUAGES - OPI

| | | |
|------------------------------|-------------------------------|-------------------------------|
| Achi * | Fijian * | Kirghiz * |
| Afar * | Finnish * | Kisii * |
| African Creole * | Flemmish * | Kissi * |
| Afrikaans * | Fujian * | Kizigua * |
| Aguacateco * | Fukienese * | Krahn * |
| Akateko * | Fulani * | Krio * |
| Algerian * | Fulani-Guinea * | Kurdish Badini * |
| Anuak * | Fuzhou * | Kurdish Kurman * |
| Arakanese * | Garre * | Kurdish Sorani * |
| Aramaic * | Georgian * | Latvian * |
| Asante * | Ghulfan Arabic * | Lebanese Arabic * |
| Azeri Turkish * | Guinea-Bissau Creole * | Leta * |
| Bajuni * | Hainanese * | Loma (Liberia) * |
| Bamanankan * | Hakha Chin * | Malay * |
| Belarusian * | Hakka * | Malayalam * |
| Bengali * | Hakka Chinese * | Maldivian * |
| Berber * | Illonggo * | Mam * |
| Buryat * | Ilocano * | Mandingo * |
| Cape Verdean Creole * | Ixil * | Mara Chinn * |
| Cebuano * | Jacalteco * | Marathi (Indian) * |
| Chadian Arabic * | Jarai * | Marathi * |
| Chuj * | Jawanese * | Masalit * |
| Danish * | Kachin * | Matu Chin * |
| Dinka * | Kaqchikel * | Mende * |
| Diola * | Kazak * | Micronesia Pohnpeian * |
| Dutch * | Kazakh * | Mina * |
| Estonian * | Kikongo * | Mina (Togolese) * |
| Fante * | Kikuyu * | |

Continue next page ...

***Pre-scheduling suggested for these languages by filling out this form at: www.boostlingo.com/pre-scheduled-assignment-request-form**

The Boostlingo Professional Interpreter Network (BPIN). The BPIN services constitute a technology platform ("Boostlingo Platform") that enables clients to use Boostlingo's mobile applications, landline phones or Boostlingo's website portal provided as part of the Services (each, an "Application") to get on-demand interpretation services with third-party providers of such services, including independent third-party interpretation service providers under agreement with Boostlingo or certain of Boostlingo's affiliates ("Backstop Partners"). Channel Partner acknowledges that Boostlingo does not provide interpretation services as an interpretation service provider. Third-party Backstop Partners reserve the right to decline interpretation services to a Boostlingo customer contacted through the Boostlingo Platform. The Channel Partner acknowledges that Boostlingo does not contract with, employ, hire, vet, qualify, manage or provide interpreters and is not responsible or liable for the conduct of interpreters that are answering calls or providing interpretation services via the Boostlingo Platform. Boostlingo works with Backstop Partners in the BPIN to ensure that they meet Boostlingo's minimum quality standards. BPIN Languages are generally supported on-demand services, but Boostlingo makes no guarantee, representation or warranty that any on-demand OPI or VRI call placed to the BPIN for a supported language will be answered. Boostlingo reserves the right to change and update the list of supported languages for both OPI and VRI services at any time. In addition, Boostlingo customers are able to route calls to their own interpreter pool (known as "Internal Calls") and are not required to use the BPIN.

ON DEMAND LANGUAGES - OPI

Mirpuri *

Mixteco Alto *

Mixteco Bajo *

Montenegrin *

Moroccan Arabic *

Navajo *

Navajo Indian *

Ningbo *

Norwegian *

Nuer *

Orominga *

Pidgin *

Pohnpeian *

Popti *

Portuguese Creole *

Pulaar *

Qeqchi *

Quechua *

Sango *

Saraiki *

Sicilian *

Sindhi *

Sinhala *

Slovenian *

Sotho *

Swedish *

Syriac *

Tachew *

Taishan *

Taiwanese *

Tedim Chinn*

Tigre *

Toisan *

Trukese *

Ugyhur *

Visayan *

Visayan (Filipino) *

Walloon *

Yemeni Arabic *

Yiddish *

Yupik *

Zotung Chinn *

Zulu *

***Pre-scheduling suggested for these languages by filling out this form at: www.boostlingo.com/pre-scheduled-assignment-request-form**

The Boostlingo Professional Interpreter Network (BPIN). The BPIN services constitute a technology platform ("Boostlingo Platform") that enables clients to use Boostlingo's mobile applications, landline phones or Boostlingo's website portal provided as part of the Services (each, an "Application") to get on-demand interpretation services with third-party providers of such services, including independent third-party interpretation service providers under agreement with Boostlingo or certain of Boostlingo's affiliates ("Backstop Partners"). Channel Partner acknowledges that Boostlingo does not provide interpretation services as an interpretation service provider. Third-party Backstop Partners reserve the right to decline interpretation services to a Boostlingo customer contacted through the Boostlingo Platform. The Channel Partner acknowledges that Boostlingo does not contract with, employ, hire, vet, qualify, manage or provide interpreters and is not responsible or liable for the conduct of interpreters that are answering calls or providing interpretation services via the Boostlingo Platform. Boostlingo works with Backstop Partners in the BPIN to ensure that they meet Boostlingo's minimum quality standards. BPIN Languages are generally supported on-demand services, but Boostlingo makes no guarantee, representation or warranty that any on-demand OPI or VRI call placed to the BPIN for a supported language will be answered. Boostlingo reserves the right to change and update the list of supported languages for both OPI and VRI services at any time. In addition, Boostlingo customers are able to route calls to their own interpreter pool (known as "Internal Calls") and are not required to use the BPIN.