

## **Accessibility Statement for Boostlingo**

Boostlingo is committed to ensuring full digital accessibility for people with disabilities. We are continually improving the Boostlingo user experience for everyone and applying the relevant accessibility standards. The commitment of Boostlingo to diversity and to provide the best customer experience is inherent in our corporate culture. Boostlingo can appreciate and respond to the needs of customers with disabilities since the company itself reflects a myriad of skills, experiences, backgrounds, and styles — all of which promote an environment of inclusion and respect for the many different people and cultures Boostlingo and its employees encounter every day. Boostlingo employs people with disabilities as part of our dedication to inclusion in the workplace, and we maintain a focus of providing accessibility statements on all our products.

In Boostlingo's ongoing efforts to strive for accessibility, we are committed to the principles and goals of the World Wide Web Consortium's Web Content Accessibility Guidelines (WCAG). Boostlingo is striving to meet the Level AA criteria as set forth in the guideline.

Boostlingo is currently in the process of auditing and updating all our products. Should issues with accessibility arise, please contact us at <a href="mailto:accessibility@boostlingo.com">accessibility@boostlingo.com</a> for accessibility requests. Boostlingo will make efforts to reasonably accommodate such requests.

### Boostlingo Guiding Principles on Accessibility

Boostlingo operates in a manner that respects the dignity and independence of persons with disabilities.

The provision of services to persons with disabilities and others will be integrated, unless an alternate measure is necessary, to enable a person with a disability to obtain, use or benefit from Boostlingo's products. Persons with disabilities will have equal access to and the opportunity to Boostlingo's products in an equally effective manner as a person without a disability, or is provided reasonable accommodation(s) to obtain, use and benefit Boostlingo's products in ways that are equal to that afforded to others.

# Measures to Support Accessibility

Boostlingo takes the following measures to ensure accessibility of Boostlingo software:

- Include accessibility as part of our core values.
- Integrate accessibility into our vendor management and procurement practices.
- Provide continual accessibility training for our staff.

#### **Conformance Status**

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Boostlingo is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard. However, we are committed to continuous improvement and universal access to all content.

## **Training**

Our training addresses accessibility principles, inspiring empathy, and empowering team members to improve accessibility, and includes instruction on designing and testing for website accessibility.

#### Training will include:

- The purpose of WCAG and accessibility requirements.
- Boostlingo's policies, practices, and procedures.
- Communication, sensitivity, and etiquette

### Feedback

We welcome your feedback on the accessibility of Boostlingo. Please let us know if you encounter accessibility barriers on Boostlingo:

• E-mail: accessibility@boostlingo.com